

## **Parents Survey Highlights – October 2 Parent Association Meeting**

Our parent survey was completed in June 2018, with 103 responses. Our enrolment at the time of the survey was 457 students. Assuming one parent per household answered the survey we have a 47.4% response rate. For comparison, in 2016 we had a 43% response rate with 160 responses.

Answers were gathered from a similar number of grade 9, 10, 11 and 12 families.

### **Some of the highlights include:**

- 96.1% of parents/guardians chose LCHS for the academic program (94.3% in 2016); and
- 86.2% chose LCHS for the small, close-knit community. (89.0% in 2016)

**83.1% of parents/guardians are either satisfied or very satisfied with Luther College High School**, a decrease from 89.9% in 2016.

Of the 96.1% of parents/guardians who chose LCHS for the academic program, they were most satisfied with:

1. Class size – 95% rated this very satisfied or satisfied
2. University preparation – 98% rated this very satisfied or satisfied
3. Challenging curriculum – 80% rated this very satisfied or satisfied
4. Development of study skills – 83% rated this very satisfied or satisfied
5. Quality of teaching – 80% rated this very satisfied or satisfied

### **ACADEMICS**

Homework – (quality, amount and timing) rated between 59 and 69% for very satisfied or satisfied. Comments indicated concerns with timing and amount, issues expressly addressed in faculty retreat sessions and in better major assignments scheduling for the current 2018-2019 year.

Marking – (timeliness, usefulness, amount of detail, student improvement) rated between 62 and 72% for very satisfied or satisfied. This concern was recently addressed at a professional development day workshop for LCHS faculty.

### **ATHLETICS**

68.5% are satisfied or very satisfied with our overall athletic programs

Athletics – facilities and equipment quality rated the highest (78% and 78% for very satisfied or satisfied and coaching and opportunity rated lowest 65% and 67% for very satisfied or satisfied). A closer look at comments indicated that the main source of concern was the girls' basketball program last year, a concern which was addressed mid-year. Coaching changes have been made for the 2018-2019 year.

### **CULTURE**

86.8% are satisfied or very satisfied with our overall cultural programs. Culture – variety of events and quality of instruction rated highest (88% and 89%) and opportunity for students to participate was lowest at 83% rating very satisfied or satisfied.

## COMMUNICATION

- 80.2% are satisfied or very satisfied with our communication to parents (frequency, timing, amount and clarity) of information. This is being addressed in the 2018-2019 year with an improved software and communications processes.
- Communication Tools – OSA was the lowest rated with only 51% rating it very satisfied or satisfied. The website and emails from administration were highest – 84% and 86% respectively. LCHS is in discussion with the Ministry of Education regarding the new system being implemented and how soon we will be on that system.

## GIVING

- 65.9% rated their likelihood to give to Luther as somewhat likely or higher. Approximately the same amount of parents said they would volunteer as needed or required. The capital campaign was the area most likely to be supported.

## OTHER FUNCTIONS

- 78% are satisfied or very satisfied with our bus services. It was noted that this is not a bad average given that a few of our students travel in from White City.
- 91.1% are satisfied or very satisfied with our facilities.
- 78% are satisfied or very satisfied with our food service. Quality of the dining area and price seems to be the main concerns.
- 85% are satisfied or very satisfied with the overall dorm program.
- 79.5% are satisfied or very satisfied with school leadership. The comments indicated that many had little contact with the school leadership and would have liked an answer indicating 'no opinion' but put '3' instead, thereby dropping out of the satisfied indicator.

Some areas to examine for further improvements:

- **A review of the quality, amount and timing of homework.** 19% of our parents rated the amount and timing of homework as not satisfied or very unsatisfied. Administration has addressed and is continuing to address this with better scheduling, professional development regarding the purpose of homework and other means.
- **Continue to focus on our athletic programming.** Increase the satisfaction level to that of the cultural area – a 21% difference. Administration noted that it was hoped that

addressing the concerns with girls' basketball would help in this area but it is an area that will continue to be monitored.

- **A review of OSA** to increase the satisfaction with this communication tool. Administration is working closely with Ministry and other officials to change our system as soon as possible.
- **Continue to focus on parent philanthropy and engagement;** the capital campaign rated as the area parents were most likely to give to, followed by financial aid.
- **Continue to improve our food service and dining areas.** Plans are being developed to address the cafeteria facilities.